



ZR Incident Communications Center (ICC) Specialist

*Introduction to the ZR2R Position
- A V-C-N.org Academy Course -*

2012-04.04-1002

223: ZRICS Position "ZR2R"

: V-C-N.org : Slide: 1

Why This Course?

- ❑ Provide standardized course materials for this position
- ❑ Provide documented standards regarding position description and responsibilities
- ❑ Prepare prospective applicants by offering "have-know-do" information in written form

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223: ZRICS Position "ZR2R"

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Why This Course?

- There are two primary radio operator positions in emergency communications:
 - ❖ ZR2R: ZR ICC Specialist
 - ❖ ZR2F: ZR Field Specialist

- Z = V-C-N defines any volunteer as a category "z" resource

- ZR = Category "Z" Radio

Why This Course?

- Having a standardized training course and materials **begins the process** of increasing "anticipated predictability" and establishing a series of "common denominators" and "have-know-do" standards of knowledge, training and experience.

What You Will Learn?

- ❑ Definition of an ICC
- ❑ Difference between a ZR ICC specialist and an emergency communicator
- ❑ An understanding of why preparing for this position is important
- ❑ How to document all operations and activities
- ❑ The definition and purpose of a “safety” timer (supporting field operations)

V-C-N and ZRICS “Mantra”

- ❑ **Be safe.** Conduct safe operations.
- ❑ **Get prepared.** Preparedness is both an individual & organizational initiative and responsibility.
- ❑ **Stay ready.** Situational awareness and ongoing education & proficiency.

ZR Incident Priorities

- ❑ **#1: Safety** – Never jeopardize the safety of yourself, other incident participants or the general public.
- ❑ **#2: Monitor** – Always monitor your assigned or designated frequencies
- ❑ **#3: Confirm** – Always obtain confirmed acknowledgement from your NCS before changing/modifying your assignment

Changing the "Face" of EmComm

- ❑ The ZR2R is part of the ZRICS
- ❑ ZRICS is one of the multiple "versions" of the ICS
 - ❖ ICS.FS, ICS.CG, HICS (HEICS)
 - ❖ Why not ICS.ZR? (ZRICS?)
- ❑ ZR2R duties, responsibilities & protocols are standardized, documented and published.

ICS Functional Sections

- Five functional "sections" within ICS organizational structure:
 - ❖ Command (CMD) Section
 - ❖ Operations (OPS) Section
 - ❖ Planning (PLN) & Intelligence Section
 - ❖ Logistics (LOG) Section
 - ❖ Finance (FIN) & Administration Section

ZRICS Functional Sections

- Five functional "sections" within ICS.ZR (ZRICS) organizational structure:
 - ❖ **ZR1**: Command (CMD) Section
 - ❖ **ZR2**: Operations (OPS) Section
 - ❖ **ZR3**: Planning (PLN) & Intelligence Section
 - ❖ **ZR4**: Logistics (LOG) Section
 - ❖ **ZR5**: Finance (FIN) & Administration Section

ZR ICC Specialist

- ❑ ZRICS P-Code: ZR2R
- ❑ ZRICS Section: Operations (ZR2)
- ❑ V-C-N Academy Course: 223
- ❑ Direct Report: ZR25
- ❑ **Priority #1:** Create and maintain a safe operating environment at all times
- ❑ **Priority #2:** Monitor assigned frequency
- ❑ **Priority #3:** Confirm all changes with NCS

ZR2R Position

- ❑ Conducts "voice" radio operations within an incident communications center (ICC) facility in support of (ZRICS) field deployment, operation, activity or exercise.
- ❑ Enhances the success of all field operations
- ❑ Mission: Provide all primary or supplemental ICC communications support required to ensure the success of volunteer communicators conducting field and incident support operations

ICC Position Assignments

- ❑ ZR2R is one of the "basic" fundamental operating positions (other is "ZR2F")
- ❑ Preparation and training is an Individual and Organizational Responsibility
- ❑ Position description and responsibilities are documented in position description guide (PDG)

ICC Position Assignments

❑ **PAUSE!**

- ❖ Review and discuss ZR2R Position Description Guide (PDG)

ICC Position Assignments

▣ PAUSE!

- ❖ Review and discuss ZR2R Position Check List (PCL)

ICC Position Assignments

▣ PAUSE!

- ❖ Review and discuss individual and organizational responsibilities.
- ❖ Review ZR2R Position Task Book (PTB)

Primary Responsibilities

- ❑ Staff ICC communicator positions
- ❑ Complete all net control station (NCS) functions and responsibilities
- ❑ Create a reliable, viable communications network using standardized command and control techniques
- ❑ Conduct standardized NCS operations to meet (or exceed) current operational period objectives

ZR Incident Objectives

1. Provide for the safety of all incident participants and the general public.
 - Be aware of existing and report all new hazards immediately.
 - Maintain awareness and use of LCES at all times.
2. Create and maintain a viable network of emergency communications.
 - Always monitor your designated or assigned frequencies.
 - Acknowledge and relay all messages accurately with minimal delays.
3. Always confirm acknowledgement from the Net Control Station (NCS) before initiating ANY assignment change.

What is an ICC?

- Any facility or capability designated to provide net control station (NCS) functions to field units assigned to the incident.

What is an ICC?

- Building (Fixed) Location
 - ❖ Emergency Operations Center (EOC)
 - ❖ Department Operations Center (DOC)
 - ❖ Emergency Command Center (ECC)
- Mobile/Portable Facility
 - ❖ Mobile Communications Center (MCC)
 - ❖ Incident Support Unit (ISU)
 - ❖ Incident Remote Support Specialist (ZR2M)

Mobile Command Center from Dixie County, FL was used for area-wide incident management in Charlotte County, including Punta Gorda and other Search & Rescue operations.



Sgt. Karl T. Beilmann
Monroe County Sheriff's Office
Key West International Airport



Sarasota County ARES-RACES
Communications Trailer
Punta Gorda, FL Staging Area

ZRICS

Category “Z” Radio Incident Command System

Primary Responsibilities

- Priority #1: Maintain safe operations
 - ❖ Never jeopardize the safety of yourself, those around you, or the general public.
 - ❖ Maintain a safe operating environment around you at all times –
THIS time, **EVERY** time!

Primary Responsibilities

- Priority #2: Monitor Your Assigned or Designated Frequency
 - ❖ Focus solely on safe, radio operations
 - ❖ Focus on mission assignments and communications center responsibilities
 - ❖ Provide CART communications
 - Comprehensive, Accurate, Reliable, Timely

Primary Responsibilities

- Priority #3: Obtain "confirmed" acknowledgement from NCS
 - ❖ During ICC assignments, remind field units of Priority #3 as "air space" allows during radio transmissions

Your Performance

- ❑ **How You Perform Is How You Will Be Remembered!**
- ❑ Evaluations of volunteers are usually based on evaluator "impressions" of the volunteers
 - ❖ When impressions are positive...
 - ❖ When impressions are negative...